
Library User Survey Data
Data Source: Physical Surveys Distributed
to Library Users in April & May 2018.

book bunk.

These surveys were distributed physically to the those who are currently using all three branches the library. Our team was stationed at the the three libraries from 9 am - 5 pm over the span of four weeks in March and April 2018.

During period, our team also tallied the total number of people using the library over a two week period.

Date	Library	Users	Library	Users	Library	Users
03.04.2018	Makadara	51	Kaloleni	18	CBD Branch	38
04.04.2018	Makadara	57	Kaloleni	21	CBD Branch	36
05.04.2018	Makadara	50	Kaloleni	26	CBD Branch	44
06.04.2018	Makadara	62	Kaloleni	19	CBD Branch	60
07.04.2018	Makadara	23	Kaloleni	18	CBD Branch	58
08.04.2018	Makadara	200	Kaloleni	65	CBD Branch	84
10.04.2018	Makadara	290	Kaloleni	62	CBD Branch	93
11.04.2018	Makadara	350	Kaloleni	59	CBD Branch	75
12.04.2018	Makadara	370	Kaloleni	61	CBD Branch	82
12.04.2018	Makadara	330	Kaloleni	49	CBD Branch	102
13.04.2018	Makadara	300	Kaloleni	41	CBD Branch	20
Total		2083		439		692
Average		189		40		63

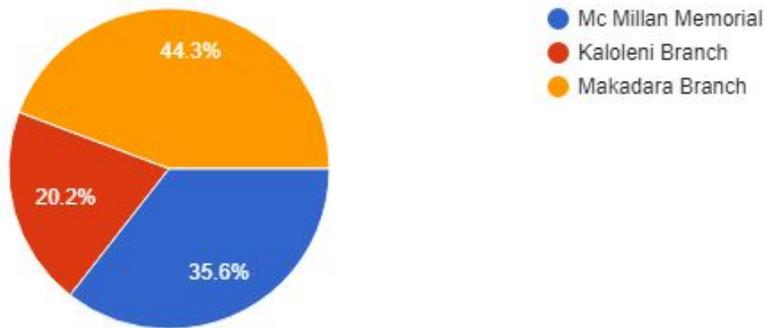
Survey Questions & Responses

A. Meet Book Bunk

Book Bunk is a social impact firm focused on the renovation and restoration of old library spaces as well as the installation of new libraries into public spaces. Our flagship project is the restoration of the McMillan Memorial Library, and two of its branches in Kaloleni and Makadara (Eastlands) in Nairobi. We want to create libraries as spaces that have you at heart. Your answers to these questions will help us to do so.

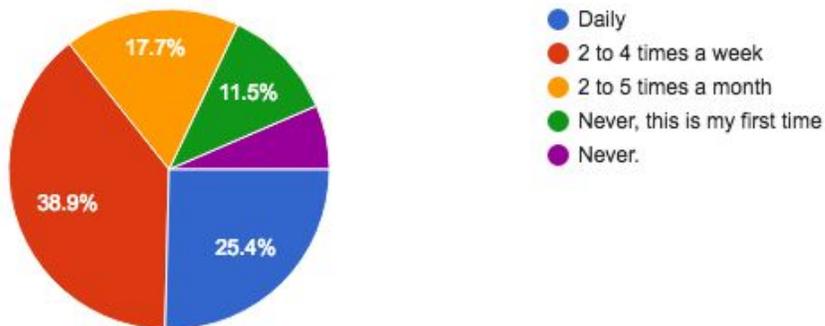
Survey Location:

540 responses



How often do you use this library?

524 responses

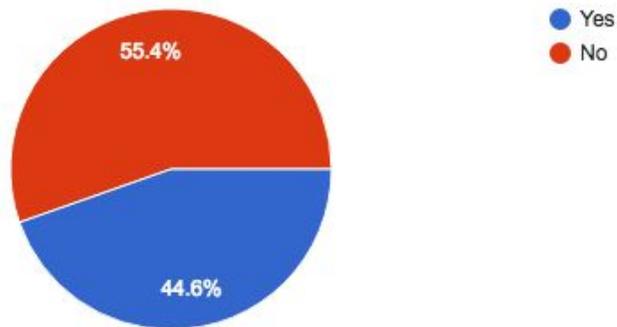


Why do you use this library?

- To study for exams : 51%
- To read my own books: 41%
- For research: 18%
- To borrow books: 3.5%
- To read newspapers: 2.1%
- To pass time: 1%

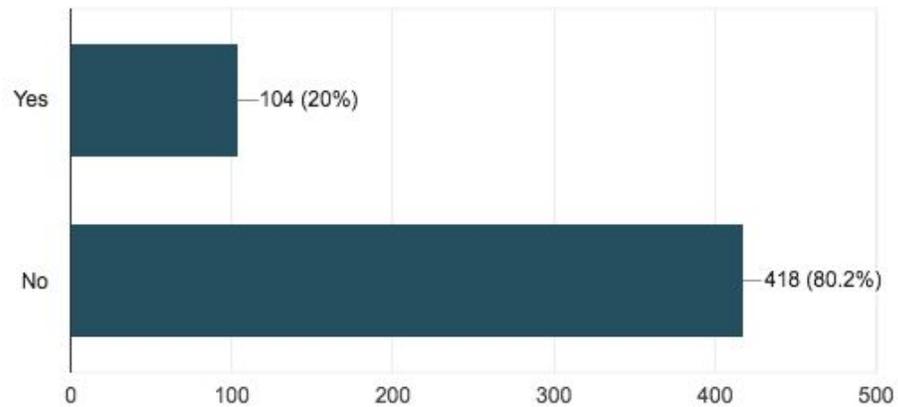
Are you a member of this library?

529 responses



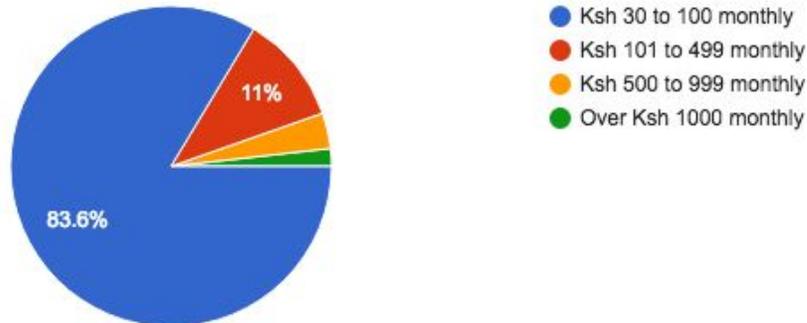
Have you paid your annual membership fee?

521 responses



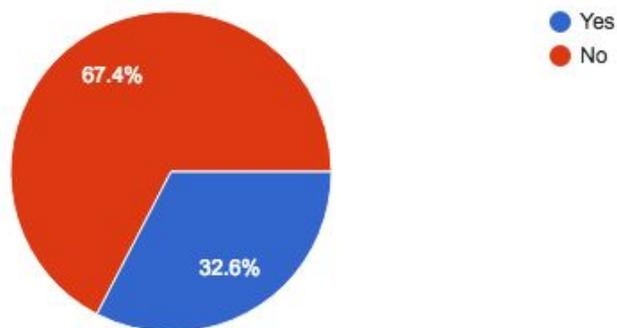
If not, how much would you pay to this library?

391 responses



Do you use any other libraries in Nairobi and its environs?

524 responses



If so, which ones?

132 responses

- Buruburu (52)
- Chiromo
- Royal Business School Library
- Jamia Mosque Library
- Kenya National Library (Upper Hill) (13)
- Jomo Kenyatta Memorial Library (University of Nairobi) (2)
- Kenyatta post Modern Library
- McMillan Memorial Library
- Makadara (9)
- Jamhuri Library
- Our lady of Nazareth
- Sapta Centre Library
- School library (2)

Is there anything else about your relationship with this library that you would like to share with us?

(150 responses.)

1. No (50)
2. There are inadequate textbooks for most subjects.
3. Seats are too few
4. Please digitise the library
5. It is located in a quiet environment hence good for studies
6. I paid my annual membership fee but it was rather a hassle. If payment procedure would be made abit easier or less time consuming or less inconvenient, I'd consider renewing my card. Mind you I'll still renew it, mostly due to the fact that this is the only library I'm familiar with.
7. To thank the librarians for the good job they are doing.
8. I'm yet to establish a relationship with the library. And also, its reputation exceeds it. I was recommended to it by a friend who approve of it highly.
9. Washrooms.
10. Make allowances for Children.
11. The staff of the library is very biased and chooses on whom they will ask whether they are a member or not. Personally I have been asked about five times in a span of four weeks rather than others who just pass without being asked. It is unethical,please check on your services.
12. I get plenty of time to do my assignments
13. Convenient to many. Quiet and conducive environment. Affordable.
14. The library has serious people as compared to others.
15. Its well located.
16. Friendly service and accommodative nature of the library staffs.
17. Yes we need cyber cafe facilities and snack shops, current books for all areas.
18. Round table learning. There's a lot of disruption and poor concentration too. We have no eating places and toilets too.
19. When we come to this library we can assist each other. there is unity.
20. I recommend for modern tables to reduce distractions. Partitioning of the library.
21. Allow members to take out books in the upstairs section and reduce the fee as well.
22. Jomo Kenyatta Memorial Library (University of Nairobi)
23. They should update the bookstore.
24. Its close to my place of work
25. No just a mean old at the bags counter
26. The library is filled with old non school books.
27. It has helped me alot during holidays for studies purposes
28. The library should be improved
29. This library has helped me alot academically

30. It has a good environment and peaceful too
31. It is close to my place of work making it convenient
32. The library is conducive for studies but Please build toilets to help us save time
33. It is a great peaceful and conducive place to be
34. The library lack revision material and has old books which i think are not relevant
35. The library is conducive for learning
36. Its a quiet environment for studying
37. The library is spacious and well stocked
38. Its difficult to borrow books from the library since most of them are old
39. I recommend for computers to be incorporated.
40. I would prefer if it opened till late on weekdays.
41. Most books are old
42. This library has helped me and my fellow sibling in life it enabled me pass my KCPE and KCSE from where i have moved to Acturial Science at the UON
43. The library should be renovated as most books are old
44. Its very serene and perfect for reading
45. The books are too old
46. It has been my companion in my studies since primary upto now am in university
47. It provides a conducive environment for personal studies.
48. Yes: addition of procurement related books.
49. Stock the current books.
50. Update the books
51. It is always good to be here.
52. it has old books curriculum books but the environment is good for study
53. The library is better than the rest in terms of good environment for studying
54. I love it
55. Yes:kindly allow us to use the library washrooms.
56. As a student I have marveled on the library's history and also the company it's working with, from the services rendered based on voluntary work. It was interesting.
57. We strictly maintain professional relationship with the library.
58. can discussions be allowed in the library
59. Modernize the library.
60. The environment is awesome for learning.
61. It is convenient for those of us staying within its environs. However, most of its materials are outdated.
62. It is near my home.
63. Its calm and silent
64. Yes, I like the environment in the library but please provide textbooks and revision materials.

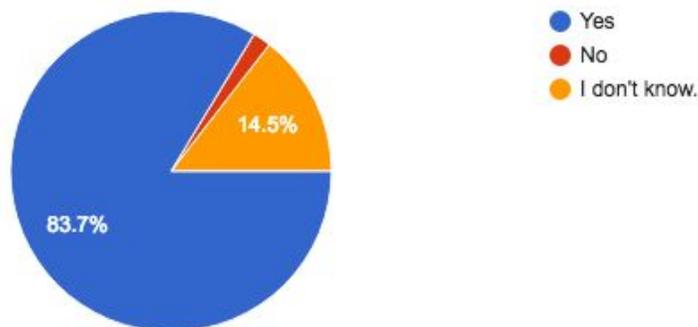
- 65. It's a quiet and cool place for studies
- 66. It is a spacious library i like it
- 67. I love it as its spacious and quiet
- 68. Silence is maintained though some people violate it by receiving their phones inside
- 69. It has a conducive environment but lacks current books
- 70. Assist in studying
- 71. Yes, I think this library is perfect.
- 72. Buruburu
- 73. Enough tables and chairs should be provided. Abolish chewing habits in the library
- 74. I didnt know there is membership fee
- 75. It is conducive for learning but a lot can be done to make it much better
- 76. Proximity to my area of residence

B. Our dreams for libraries

This section explores our vision to transform libraries into vibrant learning centres and homes for public art. We dare you to dream with us.

Do you think that libraries are still relevant in Nairobi today?

490 responses



Why?

1. Provides a conducive environment for study. (5)
2. Creates a conducive environment for study. (3)
3. Its helps those of us studying for examinations (3)
4. They provide conducive environment for studies (2)

5. Provides a conducive environment for studying (2)
6. Because we need a place to learn when away from school
7. People need access to reading materials mainly for research and academic purposes.
8. Room for studying is needed
9. Because I find people there using it.
10. For more study time for students on holidays
11. They are amazing spaces to read aside school libraries.
12. Provides a good learning environment
13. Conducive environment for study and research
14. Ample studying environment
15. Because they help to study and has silent motto to cooperate
16. They provide a good reading environment
17. Since Nairobi is the city so situation of having a library creates a smooth and uninterrupted site for studying.
18. Offers conducive environment
19. May be one might not have enough time at home to do his/her own studies.
20. People use it every now and then
21. Because they provide suitable environment to learn, research and study.
22. They create conducive environment for study unlike at home where there are all time disturbances.
23. Not many people get time to study at home
24. Reason being that most students are dedicated to their education and thus use them frequently.
25. They promote education to all levels of study.
26. For research purposes and studying for exams.
27. Help us to do assignments at a peaceful and silent environment.
28. They provide a conducive environment for study
29. Because they help us in our studies when we are free at home.
30. Because of the convenient environment for study. It's the only place to get classical books.
31. They help students make good use of their holiday and to study for exams.
32. They give researchers material,space and time .
33. They provide a quiet space where someone can read and understand. Keeps us busy.
34. To foster readership culture.
35. Helps in concentration
36. We need such spaces for learning.
37. They establish pupils
38. They provide quiet environment for study.
39. Dissemination of knowledge.

40. They help students to continue their learning even when schools are closed.
41. Provides a good environment for reading and research.
42. They help students in studying and research
43. They contain valuable research material and books.
44. They help learners study quietly.
45. Because people read online.
46. They are very useful to most people especially students .
47. There is a rise in training institutions where people need to go to these libraries to learn and research.
48. For access to reference books
49. For physical book references not to be overtaken by web references.
50. No disturbance. Important for research.
51. For study.
52. They provide an ample environment for studying
53. We need such spaces for learning.
54. They establish pupils
55. They provide a quiet environment for study.
56. Dissemination of knowledge.
57. They help students to continue their learning even when schools are closed.
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67. No disturbance. Important for research.
68. For study.
69. They provide an ample environment for studying
70. Students use libraries to study for exams.
71. Give people time to do their studies , research and creates the sense of togetherness among readers.
72. For studying purposes.
73. Because people have internet
74. It serves as a study centre and place to reflect.

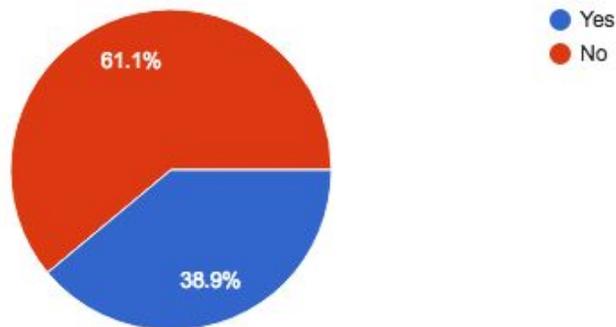
75. As a resource point as well as conducive reading environment.
76. Used for research
77. For archival research, locally available to everyone.
78. It facilitates reading and research for people within Nairobi.
79. They help research on some things
80. They are a good place to work in. However, most of the books are too outdated.
81. We acquire material for studies
82. Libraries are a place for study and education is the key to success.
83. They help students to study and research during holidays.
84. Due to services provided to increasing population in Nairobi.
85. Because of the large number of students in Nairobi.
86. Most people prefer to read on their own.
87. For more learning and research.
88. They provide a conducive environment for studying.
89. They offer relevant material.
90. Offers a conducive space for learning and allow socialization.
91. Provides a conducive environment for study and also part time workers convenience.
92. Help us to do our assignments during holidays.
93. They have conducive environments
94. Helps us study in order to improve our lives.
95. It is silent hence conducive for studies.
96. They help in studying
97. Studying areas are limited
98. They help researchers and avid readers.
99. They help people study
100. There is demand for their use.

What improvements would you like to see in this particular library?

- | | |
|--------------------------------------|---|
| ● Wifi: 57% | ● Coffee and Bookshops: 21% |
| ● More textbooks: 45% | ● More working space: 21% |
| ● Digital books/collections: 44.3% | ● Quiet Spaces: 15.3% |
| ● Computers: 38% | ● More accessibility for Children:
13.4% |
| ● Longer library hours: 37% | ● Meeting rooms: 10% |
| ● More books: 36% | |
| ● Better toilets and facilities: 31% | |

Do you attend concerts, theater performances, film screenings or any other kind of public arts and culture events?

511 responses

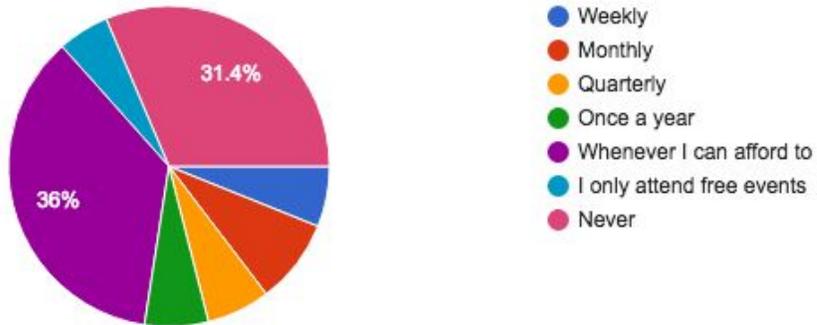


If yes, please list some.

- Leadership seminars, Christian forums, all night prayer meeting and gospel music festival.
- Art and photo exhibition
- Gala events
- Theatre performances
- Film screenings
- Kenya Theatre
- Concerts
- K.N.T
- Koroga festival
- Jicho four production that deals with set books.
- Colour Festival .Koroga Festival
- Theatre performances
- Films
- Concerts
- Setbooks
- Theatre performances ie setbooks
- Sarakasi theatre (watched a play on one of our set books)
- Set book shows
- IMAX movies
- Imax
- Kenya Cinema
- Set books
- Concerts
- But I would like to attend a film on set books. Kindly inform us of one.
- National theatre and organized festivals
- KIHBT
- Educative public arts and cultural events
- Concerts
- Culture events
- Set books plays

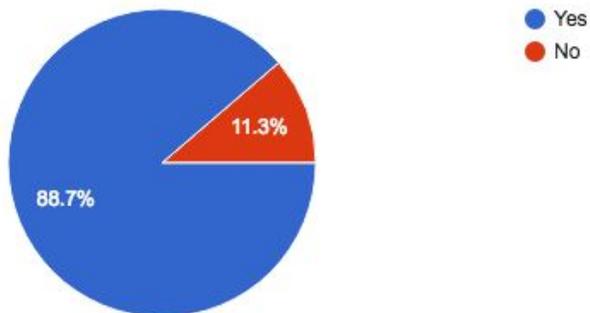
How often do you attend these events?

328 responses



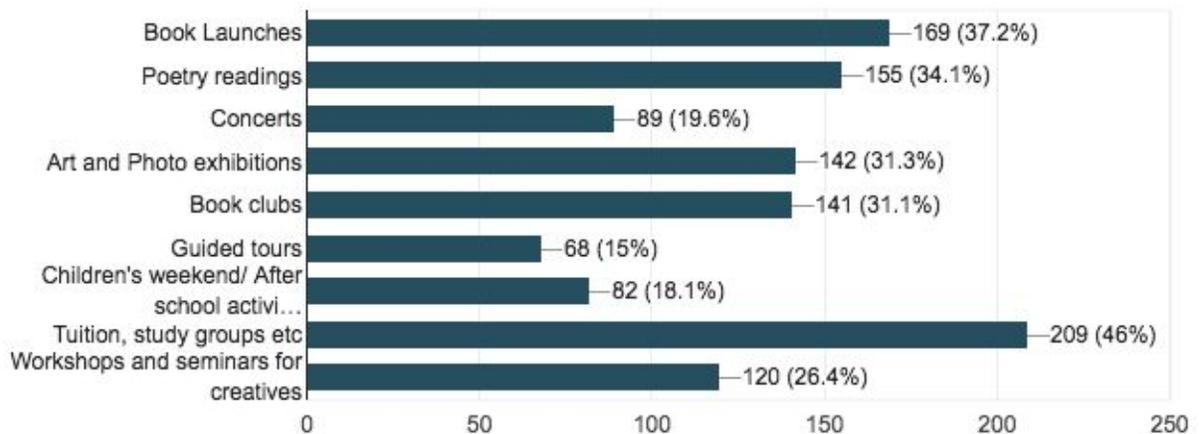
Do you think that the McMillan Libraries can serve as centres for public art?

505 responses



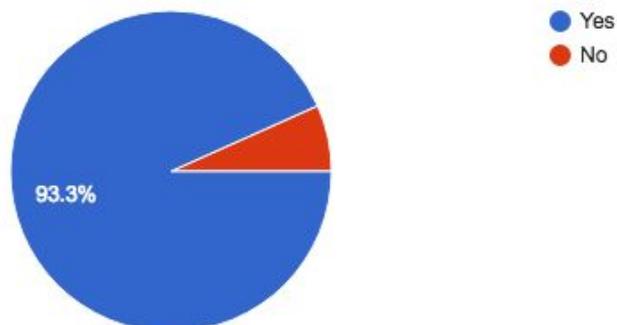
If you indicated yes above, what kind of events would you like to see happen in libraries?

454 responses



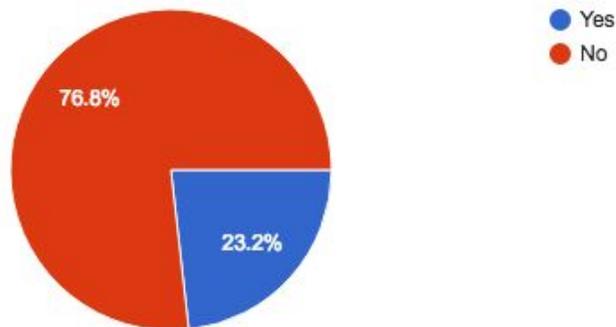
We hope to develop digital access to the libraries' collections. Would you still visit the physical library if you had the option to access its content online?

523 responses



Do you have any skills, knowledge or resources that you think might assist our ambitions to renovate the McMillan Memorial Library and its branches?

452 responses



If you indicated yes above, what can you contribute?

1. Computer skills (2)
2. Football
3. I have researched and gained knowledge on a lot of material pertaining different art forms, but non of them are in the Macmillan library. I would like to assist if possible to renovate the art section adding more books for doing more research.
4. Online marketing
5. Acting
6. Cover all the textbooks incase they are brought.
Lend textbooks to the members of the library.
The library should come up with some kind of identification cards so as to help in regulating the borrowing and returning of the books.
7. Donate some books.
8. Arts and craft , Teaching
9. Maybe illustration art as a skill is what I possess.
10. Financial contribution of an amount.
11. Please digitise your libraries .
12. I can offer fast wifi at an affordable price
13. I can help in cataloguing.
14. Installing computers and repairing them.
15. lease add books written in other languages eg French.
16. I can advertise it on school radio and televisions.
17. Accountant/ Auditor.
18. Lecturer

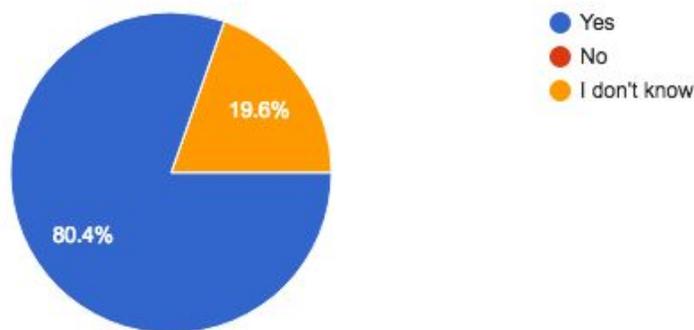
19. In improving unused spaces
20. Diversification of reading materials to capture fields of academic endeavors such as law, medicine, engineering.
21. I am a civil engineer by profession. I have a little bit of knowledge on how this building can be renovated in terms of architecture.
22. Computer
23. I.T skills
24. Risk management skills
25. Please renovate where needed
26. Update book and novel collection
27. Marketing your library To serve more diverse people
28. Novels and arts
29. I am a graphics designer
30. I've researched alot on music and related arts
31. I do hold concerts of my own and theatre performances.
32. Marketing event organsation adjudication anf facilitation
33. Fundraising management. Communications and publicity.
34. Just make sure incase wifi is installed to secure it to avoid idlers
35. I am a DJ
36. I am a human resource profession and a librarian too.
37. I am an artist
38. To manage the library book catalogue
39. Cataloguing.
40. I can help in choosing books that are relevant to learners and assist some in their assignments as iam a teacher trainer.
41. Art and design
42. Passion for african literature
43. Allocation of black tables that can prevent distruptions from other leaners. Fixing fens. Fixing glass windows For Easy escape in times of danger eg fire . Fixing fire extinguishers
44. Information Technology
45. Marketing and Budgeting
46. You can it into both a library and a museum which will help in generating income for the country. Showing off it's beauty spoils the world.
47. Expand the library
48. No comment at the moment unless I do research and prevail the art concept required in any way.
49. Develpping computer programmes related to library issues and carrying out mass education on the use of our libraries

50. I am an accountant and I can help in financial matters. I am available Incase you need me.
51. I have knowledge in Korean studies.
52. Installation of computers and internet will be of great help to the library users.
53. Skills like Art and Photo Exhibitions.
54. Interior design
55. Good in I.T.
56. With skill in IT i could offer knowledge in computer and online activities
57. Art
58. Monitoring
59. Expansion of the library.
60. Installation of more sockets and engineering books. Renovation of chairs.
61. I can make a good website for the library for easy access by the public.
62. Drawing
63. Writing
64. Mobilization of community to engage in book donation and contribution
65. Teacher on training
66. Other donors eg SCOPE

C. McMillan Memorial Library and Cultural Heritage

Do you think the McMillan Memorial Library (CBD Branch) is significant to Kenya's history?

158 responses



Please provide a brief reason for your answer above?

1. It was built in 1931 by Lady Lucie
2. It is a convenient place to study since it is very quiet.
3. Reminds us of colonial times and their benefits
4. Its historical and architectural magnificence are good
5. Quiet space for study and socializing
6. A key icon to Kenyas past
7. People in the past used this same library hence it is historical
8. Undoubtedly many people who use the library gain skills and knowledge to improve their communities (respective).
9. Its architecture is great
10. Probably our fore fathers and past leaders used this library to gain knowledge and thus helped in our struggle for independence.
11. Yes
12. It reduces the daily charges to annual which is an affordable fee.
13. It stores books on Kenyan history, a reservoir of history of Kenya.
14. As a colonial relic.
15. Reminds us of where we have come from as a nation.

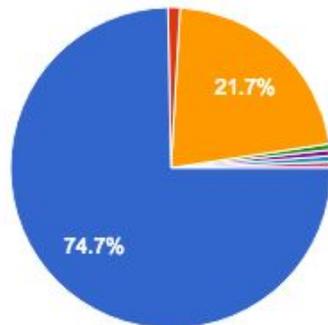
16. It has been part of Nairobi's history and has served residents over the years and will continue to do so in future.
17. It was found and built in the precolonial era for the benefit of the Kenyan Community.
18. The building is unique and a good national monument.
19. Generates employment opportunities.
20. It is cheap and provides access to old books .
21. It is a unique library with a great academic history with the people that have visited it.
22. It is a monument .
23. It reminds us that in 1931 it is when it was built in honour of sir William McMillan during the colonial era.
24. As the saying goes if we don't know our past we cannot know our future.
25. Its historical significance.
26. A reservoir for Kenya's history.
27. It is significant to Kenyan History.
28. It is a symbol of oppression of the blacks during the colonial rule as well as unity.
29. It is a symbol of freedom.
30. It among the oldest buildings in Nairobi visited by tourists.
31. It is one of the largest and oldest libraries.
32. It has a rich history.

The following are listed by UNESCO as Kenya's Cultural Heritage sites: Fort Jesus, Mombasa; Lamu Old Town; Sacred Mijikenda Kaya Forests. Are there any buildings, monuments, landscapes or artefacts, that you think may serve as additional pillars of Kenya's Cultural Heritage?

- Kenya National Theatre
- Kaloleni Social Hall
- McMillan Memorial Library
- Kenya National Theatre
- Kipande House
- The Murumbi
- Khoja Mosque
- Thogoto Mission,
- Social Halls in Eastlands ,
- The National Archives.
- Wangari Maathai's House.
- The Old KBL Brewery,
- Material culture collections such as first driving license, first business license, first vinyl record that was pressed on Kenyan soil, first stethoscope etc)

Do you think that the colonial history of spaces such as the McMillan Memorial Library should be highlighted or discarded?

166 responses



- I think it should be acknowledged
- I think it should be discarded
- I don't know
- I have a different opinion
- The legacy of the colonialists are of mixed impact. And so collectively c...
- We should appreciate the fact that it stands to show progression and sh...
- The colonial history should neither be acknowledged nor discarded. Ra...

Please expound on your answer to the question above.

1. They remind us of the past (2)
2. They have greatly contributed to the betterment of the society. If it were not for that, I would not have a space for studying in today (Macmillan)
3. It should be celebrated
4. Being in CBD it is convenient to meet people in the city.
5. To preserve history
6. It reminds us of how far we have come.
7. Reminds people to be one considering Every race uses that same library
8. It serves as colonial contribution in Kenya
9. It reminds us history of a nation and its people
10. It is a building with long history from 1920's
11. All colonial history should be highlighted. History involving the Macmillan Memorial Library shouldn't be an exception.
12. Kenyas past
13. Since they promote culture and heritage.
14. History shouldn't be discarded at all.
15. Since most of us have gained from the library
16. The building serves as a historical monument for the country.
17. Macmillan is a brand name already in the area of publishing books.
18. They are great resources to Kenyas Community.
19. They are of great help to the users.
20. To preserve it for future generations
21. It reminds us of where we have come from as a nation. It reminds us of the end of colonization

and the beginning of a new era.

22. To encourage the younger generation to continue with the reading culture.
23. It has created space for study for present and future generations.
24. It preserves Kenyan History
25. For being the founders of Libraries in Kenya.
26. To help us know more about the past
27. It is the only library in Town cheap and conducive for study.
28. Because it is usefull.
29. They are the cause of the the then and the existing Nairobi city.
30. Because it aids the community
31. As Kenyans, we fought for freedom. They should be a constant reminder that we can achieve anything on our own.
32. It is advantageous to the society
33. To show the independence that was acquired later to liberate the Africans to get to know education which is power.
34. Has helped the country to grow in terms of education because of the available public space for learning and research to the public.
35. I have been to this library since late 1990 and I am proud of it.
36. McMillan was a genius and no Kenyan has ever done what he did.
37. Reminds us of the British colonial rule and where our current administration originated from.
38. Since it was here in the time of colonization and it's still there to date and its well used and maintained.
39. It shows Kenyans where they came from and where they want to be.
40. It reminds us historically the price of freedom
41. It is an intrinsic part of our history and it is important for our posterity.
42. They have a rich history
43. In Kiambu there is none and its where i currentle commute from
44. It was used by Kenyans before and after indipendence
45. It has helped ambitious students reach their goals in education.
46. It should be commemorated including on media
47. They serve their purpose .
48. It is a part of Kenyas History .And of great value to future generations
49. Because of its unique design and origin
50. It shows where Kenyans Come from and would impress even visitors from other countries
51. Because they resture our history
52. It holds the countries history
53. They shaped the countries history in different ways
54. Personally I think the libraries are out of date if not in school facilities
55. Kenyans are able to celebrate thei transition from colonial times?
56. They are a past we cannot separate ourselves from
57. Helps Kenyans appreciate their past

58. They are still a large part of our history
59. Its an old special library
60. They have been a great help to many people who know its usefulness
61. It reminds Kenyans of the countries past
62. Assists people of Nairobi
63. They have positive mental impact on their users
64. Immense contribution to the Nairobians.
65. Instrumental in preserving history for our future generation.
66. It shows where we have come from.

Do you know anyone in your family, or members of your community who used the McMillan Libraries in the 60s, 70's, 80's or 90's?

- Yes: 22%
- No: 78%

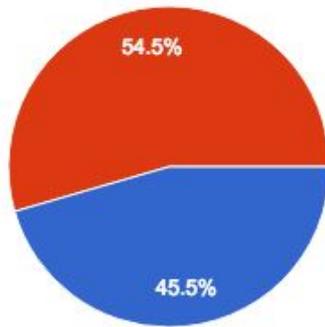
Is there anything else about your history with McMillan or additional thoughts on Cultural Heritage that you would like us to know?

- No (26)
- No: I don't know enough about the Macmillan library to give an opinion or thought concerning its cultural heritage.
- To be made known.
- Kindly renovate and modernize the library.
- The books available are outdated.
- This is an important monument that needs to be taken care of.
- Being the first time to use the library, it has really helped me in my studies.
- Indeed the library should be modernized in terms of use but retained structurally.
- Closing and opening hours should be extended as from 8 a.m to 8 p.m.
- The architecture behind the building is a beautiful scenery.

About You

Sex?

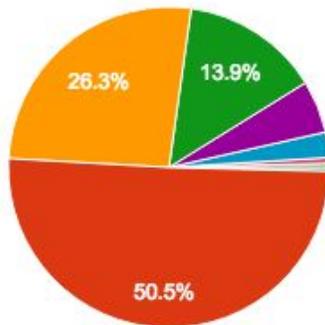
512 responses



- Female
- Male
- I'd rather not say

How old are you?

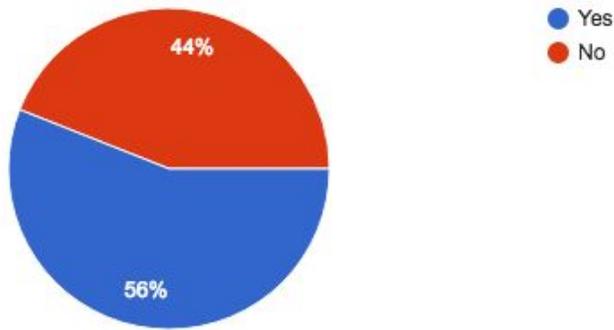
509 responses



- Under 12
- 13 to 18
- 18 to 24
- 25 to 34
- 35 to 44
- 45 to 54
- 55 to 64
- Over 65

Do you wish to participate in community engagement sessions that will further discussions on topics covered in this survey?

475 responses



Do you have any questions for us?

1. No (39)
2. will you fill the library with new reading material (3)
3. Is it only skills that one is required to have so as to cooperate with you?
4. Why don't they have textbooks
5. If someone needs a book from this library , how does it go? And within what period is she/he supposed to return.
6. Why did segregation in the library stop .
7. What is the purpose of the survey? Would you PLEASE update your library with more research material on the fine arts and art in general? If so would you build an art section or design a particular area of the library for members who would want to e.g paint, draw e.t.c without worry that they'll be too messy?
8. The suggestions I have given, will they be acted upon? Are you able to offer materials like braille , machines , braille books to the library to give our fellow brothers /sisters with disabilities like the blind to also access to libraries.
9. Why don't you update the books in the library?
10. What is the renovation timeline
11. How about stocking the library with new books? How about discarding old furniture to create a healthier environment?
12. When are you installing WiFi?or all levels , expand the library and sectionize the library according to age?
13. Could you please add books for all levels , expand the library and sectionize the library according to age?

14. What is the plan for WiFi?
15. How do you engage members? Are these activities bringing Library staff and management together with members?
16. Thank you.
17. Can you install more libraries within the city Centre and accessible at a fee of 1000 shillings per year?
18. The staff is biased. That is by asking specific people about their membership and leaving out others.
19. Why are students not allowed to borrow books?
20. Does the library have borrowing cards?
21. What is the purpose of old newspapers in the library?
22. Why are revision books not available?
23. when will the new Curriculum books be available
24. Concerns: The neighbouring mosque sometimes has a lot of noise. Please introduce noise absorbers. The NCC is the enforcer of safety standard in the city and their facility lack basic items such as washrooms.
25. Improvement and additional books.
26. How sure are you that you will do what you have said?
27. Can we get more story books and textbooks
28. Is it possible for the library to be fenced with stone walls to avoid distractions? Would consider creating more space in the library?
29. None
30. No
31. Why don't you lend library books?
32. Can students be assisted with their work in the library if they ask?
33. How long will it take for the library to be renovated
34. What is your strategic plan for the implementation of the listed things
35. What kind of library lacks modern textbooks
36. Would you build libraries in areas where there are none?
37. Please provide curriculum books and toilets
38. N/A
39. Would you create space for research and Areas referencing
40. I appreciate the Macmillan Library management. I suggest for speech events and group discussions for students. I believe this will help in developing our country Kenya.
41. Will you provide course books
42. Introduce Art and design
43. Can you please increase the number of books written by African writers
44. Why does the library lack syllabus books?
45. I would wish to request to be allowed to sell stationary in the library. Would you allow?
46. Is the model of renovation work in the 3 libraries sustainable?
47. What are the key priorities that you want to roll out in the libraries

48. Libraries in developing countries are focused on going digital what are your plans?
49. Is there a club associated with the library eg friends of makadara library
50. How about the washrooms?
51. where could we physically meet since i'm interested
52. What is the desired purpose behind this survey?
53. What is the purpose of this survey? How will we get to know your findings from this survey?
54. Why does the library lack toilet?
55. Why are there only old books?
56. Why aren't the primary children separated from the rest
57. Can't we have more branches in every county more so in areas with tertiary institutions?
58. Will you be willing to start or renovate libraries in other towns apart from Nairobi?
59. Would you help to improve this library?
60. Is it convenient to hold discussions if not inside outside the compound?
61. Yes: would you please introduce more science and Mathematics materials?
62. Are there any revision material available
63. How soon are the renovations likely to take place?
64. Do we have high school textbooks in this library?
65. Who are the founders of this library? Are there any donors for this library?
66. Why doesn't this library have books? In which year did we have this library in place?
67. How about eradication of mosquitoes?
68. Do we have security inside and outside the library?
69. Can you include study Bible?
70. How certain are you that people don't steal book?
71. How can you increase publicity of libraries?
72. Will the wifi be strong and accessible to all
73. Will you provide books for primary and secondary?
74. Bramwel Lefty
75. Kindly inform us when you would start renovating
76. Does the library have a wall clock?
77. Can we get curriculum books
78. Why are there no course books in the library?
79. When will this be implemented?
80. When will this be taking place?
81. Yes: would you please invent more revision books? Would you please bring in useful books?
82. Yes, are you really serious about the project? Are you committed to the goal dream of nurturing knowledge and talent or you have been pushed? How passionate are you about the project?
83. Why do you have only outdated books in the library? Why don't you allow group discussions?
84. Is there a vacancy for a job in book bunk especially in the advertising area?
85. Will the library be expanded and its resources digitized?
86. The process of improving libraries is it only the content or the structure as well?
87. After the renovation will they still be managed by the county govt?

88. While aiming at the provision of more textbooks, will it concentrate on primary, secondary, it even tertiary level and what courses will be considered?
89. How do you plan to mitigate the noise since the library is part of a social hall and next to a playground?
90. What really is bookbunk?
91. By when would the library be fully renovated?
92. When is the renovation starting so that we as the community can help?
93. Would you assist us to further our studies specifically in ensuring that our dreams come true in future?
94. Where will we get the library services during the renovation?
When is the renovation really happening?
95. When does the said renovation begin
96. Will you improve the books?